

September 2016 Billing Newsletter



ITNMontereyCounty (September, 2016) — your monthly statement provides the date, origin, destination, and cost of any rides you took during August. It also lists payments and the balance in your account. If your balance is less than \$50, a payment is required. Please make your check payable to ITNMontereyCounty and send it to the address below. We also take credit card payments by phone or through our website: itnmontereycounty.org

If you pay with checks through online banking, please change the address!

Our new mailing address is: **ITNMontereyCounty, P.O. Box 2121, Seaside, CA 93955.**

The building we were in sold and ITNMontereyCounty has relocated to 947 D Blanco Circle, Salinas. However, our services and service area remain the same!



Thank you Yellow Brick Road Benefit Shop

Did you know that we provide rides for some members to enjoy volunteerism? We have members who volunteer at Yellow Brick Road Benefit Shop. Yellow Brick Road is also a donor to ITNMontereyCounty helping us continue to provide our valuable service and we were honored to receive \$2,500 in the month of August. Please support their great work!

Phone complications

ITNMontereyCounty uses Vonage as its phone carrier so that phones may be transferred and answered from anywhere. Occasionally, like all businesses, Vonage experiences complications. This happened on August 22nd and you may have been inconvenienced that afternoon. We apologize for any problems this may have caused. We are looking into purchasing an alternate cell phone number for emergency situations such as this. Please stay tuned.

Thank you!

Thank you to so many of you who have given generously to our mid-year campaign. Gifts continue to come in. Your support helps keep rates reasonable and bridges the gap between what our riders pay and what it costs to operate services. We are grateful.

Welcome new drivers!

We have a few new drivers joining the team. Please welcome Joann, Gary, Alan, Trini, and Tim. Please also welcome back Bob and Nancy! We are grateful to have more drivers on the road.

Car Trade

Did you know that you can trade in your car for Rides credit on your account? If you have a car that's collecting dust in the driveway, give us a call. We can work out a contract to sell your car and put the proceeds on your Rides account.

ITN depends on grants and donations to keep our fares as affordable as possible. We thank all of you who have contributed to our success and sustainability. If you would like to learn how you can leave a lasting legacy to ITN Monterey County, please call Aimee at 831-233-3447

P.O. Box 2121, Seaside, CA 93955 Email: info@itnmontereycounty.org